



Chili Technology, LLC

Limited Warranty

What Does This Limited Express Warranty Cover?

Chili Technology, LLC gives to the original purchaser ("the purchaser") of a new Chili Technology control unit ("the product") this limited express warranty which covers any defects in materials or workmanship in the product under normal use. Except for this limited express warranty and any implied warranties under applicable law, Chili Technology, LLC makes no express or implied representations or warranties, either in this document or in any of its instruction manuals, product packaging, or other materials accompanying or used in conjunction with sale or marketing of the product.

How Long Does The Coverage Last?

This limited express warranty, and any implied warranties (including implied warranties of merchantability and fitness for a particular purpose) on the control unit of the product will be for two (2) years from the documented date of purchase, as noted below. Coverage terminates if the purchaser sells, disposes of, or otherwise transfers the product.

What Will Chili Technology Do?

For the duration of warranty coverage, at its option:

1. During year one (1) following the documented date of purchase, Chili Technology, LLC will repair or replace any product or part(s) that are defective in either materials or workmanship to include parts, labor, and delivery back to the purchaser at the expense of Chili Technology, LLC.
2. During year two (2) following the documented date of purchase, Chili Technology, LLC will repair or replace any product or part(s) that are defective in either materials or workmanship at the expense of Chili Technology, LLC. Labor and return delivery to the purchaser will be billed to the purchaser at a cost of \$30. Payment will be made at time of issuance of Return Authorization Number.
3. Alternatively, Chili Technology, LLC will at its option refund to you your documented purchase price.

What Does This Limited Express Warranty Not Cover?

This limited express warranty is conditioned upon proper use of the product by the purchaser. Any problem with the product that is caused by abuse, misuse, operation contrary to or inconsistent with the written instructions, or an act of God (such as a flood) is not covered. Chili Technology, LLC does not have any obligations if our inspection reveals that the product has been altered, modified, damaged, subjected to or involved in an accident, disassembled, repaired or attempted to be repaired by someone other than us, or used in a manner inconsistent with its intended purpose.

Indirect, special, incidental or consequential damages (including any lost revenues, loss of use or lost profits) are not recoverable under the warranty, or with respect to the sale or use of the product. In no event will our entire liability to you exceed the purchase price actually paid by you for the product, or any defective portion thereof, whichever is less. This limitation does not apply to any claims for personal injury. Also, because some states do not allow, or restrict, limitations of incidental or consequential damages, some or all the foregoing may not apply to you.

How Do You Get Service?

In order to be eligible under this warranty, and before returning a defective product, you **MUST** first obtain a Return Authorization Number from Chili Technology. To obtain a Return Authorization Number, call us at (704) 235-6831, or write to Chili Technology, LLC 144 Talbert Pointe Drive, Suite 103, Mooresville, NC 28117. Once you obtain your Return Authorization Number, the product should be carefully packaged and delivered, with all postage or delivery charges prepaid, to the foregoing address. You **MUST** also include in the package (1) your name, telephone number and shipping address, (2) a brief written description of the problem, and (3) documentation of the date and amount of your purchase together with your Return Authorization Number. You are responsible for all damages incurred in shipping.

What Are Your Rights Under State Law and Other Considerations?

This warranty, and any unresolved claims and disputes between you and Chili Technology, LLC shall be governed by and subject to the laws (exclusive of conflict-of-law provisions) of the State of North Carolina, which shall also be the exclusive venue and jurisdiction for all such claims and disputes.

All claims against Chili Technology, LLC must be brought within three (3) months from the time they arise. As some states do not allow, or restrict, limitations on how long an implied warranty lasts, some or all of the foregoing may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Other than as expressly set forth above, Chili does not authorize any agent or representative to assume any obligation or liability hereunder.

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For additional information, please contact us:
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www.chilitechnology.com